

Imprivata ID Enrollment Guide

Version 1.1

Description

Imprivata ID is a multifactor authentication solution chosen by University Health Care System for its security features, speed, and reliability. Users that access Citrix remotely will need to provide something they know ("their password") and something they have ("their mobile device"). Following this process is required each time a user logs into Citrix remotely.

Enrollment Requirements

- Imprivata ID needs Apple iOS 11 and later, or Android 7 and later
- · Your mobile device able to receive SMS messages

Special Note: If you are running a mobile device that does not meet the requirements for Imprivata ID, skip step 1 and select "Enroll another method" in option 4 to enroll with SMS messaging.

Enrollment Process

1. Go to the App Store (Apple) or Play Store (Android), search for, and download Imprivata ID.



- 2. With your internet browser, go to https://citrixgw715.uhcs.org.
- 3. Enter in to the system using your University network account.





4. A screen will display requesting to enroll into Imprivata ID. Select Enroll Imprivata ID.



5. The next screen will ask for the Serial Number and Token Code. These are found in the Imprivata ID app. Enter the Serial Number and Token Code as seen below. Select **Submit**.

	Close
	Enroll Imprivata ID
	 Download and open the Imprivata ID app on your smartphone
12-22 4 12-22 4 12-22 4	 Turn on notifications and other relevant permissions as prompted
Features	 Enter the serial number and token code from the app below
IMPR 1234 5678	IMPR 1234 5678
Token code	631178
631178	Enrolling your phone in Imprivata ID allows us to use your phone to enable fast and secure logins.
	Submit
	Back
	imprivata

- 6. The mobile device will now ask for additional configuration settings. Please use the following settings.
 - 6.1. Fast Access –Turn on Notifications to get Fast Access. Select **Turn on**.
 - 6.2. Simple E-Prescribing Select Not now.
 - 6.3. Effortless Workstation Security Select Not now.



7. Once enrolled with the application, you will receive a message stating that you are enrolled with Imprivata ID. It is strongly recommended to also enroll with SMS text messaging. Select **Next: enroll backup method.**

	Close
🥏 Imprivata ID Enrolled	
The next time you log in, approve a push notification to verify your identity.	
3	
Next: enroll backup method	
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8. On the Backup method screen, select Enroll SMS.

	Close
	Backup method
Never lose ad method	ccess. Add SMS as a backup log in
®	Setup time: 1 minute What you need: Your mobile phone
	Enroll SMS
	Not now
	imprivata [.]



9. Enter your 10-digit mobile device number (message and data rates may apply). Select **Submit**.

Close
Enter phone number
We will send a code via SMS to your phone to enroll you in SMS as a log in method
e.g. (000) 000-0000
Standard message and data rates may apply
Back
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10. A SMS text notification will appear on your mobile device. Enter in the Verification Code and select Submit.

Clo	se
Check your phone	
Enter the code we sent via text to the phone number to enroll in SMS as a log in method	
Not the right number? Edit phone number	
Verification code	
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11. A success screen will appear. Select **Done**.

